WARRANTY INFORMATION – CARE ACCESSORIES

Warranty Exclusions

- There is a failure to follow installation instructions
- Evidence cannot be provided that the goods was installed by a licensed tradesman.
- Product is used other than in with specifications.
- Harsh detergents or abrasive cleaners are used on any finishes of the Good.
- No adequate access to products, fittings and fixtures to undertake warranty repairs

Warranty Period

We offer
- Metal Accessories: 2 Years product replacement
- 1 Year parts & labour
- Wastes & Spare Parts: 1 year product replacement

Warranty Period above commences on the date of purchase or, where the Product is installed in a new building, the date of handover in the building's warranty period. For clarity, if the Product is installed in a building that is not a new building (for example as part of renovation work), the Warranty Period for that Product will commence on the date of purchase of that Product.